

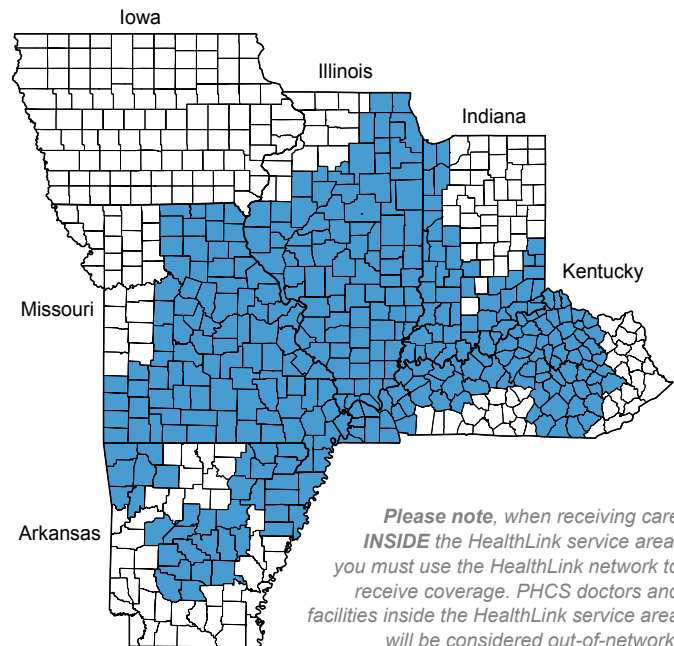
## Finding an In-Network Doctor or Facility

As a Western Area Schools health plan member, you can search for a doctor or facility that participates in your health plan based on where you receive medical services.

Use the map to the right to decide which network you should use when searching for doctors or facilities to meet your needs.

When receiving care **INSIDE** the HealthLink service area, highlighted in blue on the map, you should access the **HealthLink Open Access III** network of doctors and facilities.

When receiving medical care **OUTSIDE** of the HealthLink service area, you should access the **Private Healthcare Systems (PHCS)** network of doctors and facilities.



*Please note, when receiving care **INSIDE** the HealthLink service area, you must use the HealthLink network to receive coverage. PHCS doctors and facilities inside the HealthLink service area will be considered out-of-network.*

### HealthLink Open Access III Network

To search for a doctor or facility that participates in the HealthLink network, follow these steps:

1. Visit [www.healthlink.com](http://www.healthlink.com)
2. Click **Find A Doctor**
3. Select either **People, Places, Tests/Imaging or All Providers**
4. Next, select the **Type** of health care provider you are looking for, such as **Primary Care, Hospital or Lab Tests**
5. Select **HealthLink** from the Health Plan drop down menu, and select **HealthLink Open Access III** from the Network drop down menu
6. Choose the location you want to search in by entering a **Zip Code and Mile Radius** or a **City and State**
7. You can also use the **Optional Search Criteria** fields to enter additional information to narrow down your search
8. Click **Submit**

### PHCS Network

To find a doctor or facility outside the HealthLink service area, follow these steps:

1. Visit [www.healthlink.com](http://www.healthlink.com)
2. Click **Find A Doctor**
3. Select either **People, Places, Tests/Imaging or All Providers**
4. Next, select the **Type** of health care provider you are looking for, such as **Primary Care, Hospital or Lab Tests**
5. Select **Private Healthcare Systems (PHCS)** from the Health Plan drop down menu, then select the **Logo and Network that appears on your ID card** from the Network drop down menu (either HealthLink OAIII Logo on Front of Card or PHCS Logo on Front HealthLink OAIII on Back).
7. **Follow steps 6-8** in the left column to complete your search

HealthLink®, Inc., is an Illinois corporation. HealthLink, Inc. is an organizer of independently contracted provider networks, which it makes available by contract to a variety of payors of health benefits, including insurers, third party administrators or employers. HealthLink has no control or right of control over the professional, medical judgment of contracted providers, and is not liable for any acts or failures to act, by contracted providers. HealthLink, Inc. is not an insurance company and has no liability for benefits under benefit plans offered or administered by payors. HealthLink® is a registered trademark of HealthLink, Inc.